



مدرسة جيمس متروبول الواحة  
GEMS Metropole School  
AL WAHA

# Logical Access Control

Approved by:

Jeremy Hallum (Principal)

Last reviewed on:

August 2023

Next review due by:

August 2026

## MISSION

Lead, nurture and succeed.

## VISION

A sustainable and inclusive community hub, nurturing future leaders.

*Nurturing*  
**LEADERSHIP**



This policy is applied at MTW alongside our school’s vision, mission and values. Alongside the principles of High Performance Learning; VAA and A.C.P. characteristics.

Policy Title:	GEMS Education MENASA ICT – Logical Access Control Policy
Policy Number:	POL/IT/0014
Version:	1.0
Effective date:	January 2023
Scheduled review date:	January 2024
Policy approver:	Chief Disruption Officer
Policy owner:	ICT
Policy reviewer:	IT Security Manager
Relevant related policies:	<ul style="list-style-type: none"> <li>• Refer Section 12</li> </ul>
Other relevant documents:	<ul style="list-style-type: none"> <li>• None</li> </ul>

### 1. Policy Statement

Access to GEMS Education systems shall be restricted to authorized users, based on the principle of need to know and least privilege.

### 2. Purpose

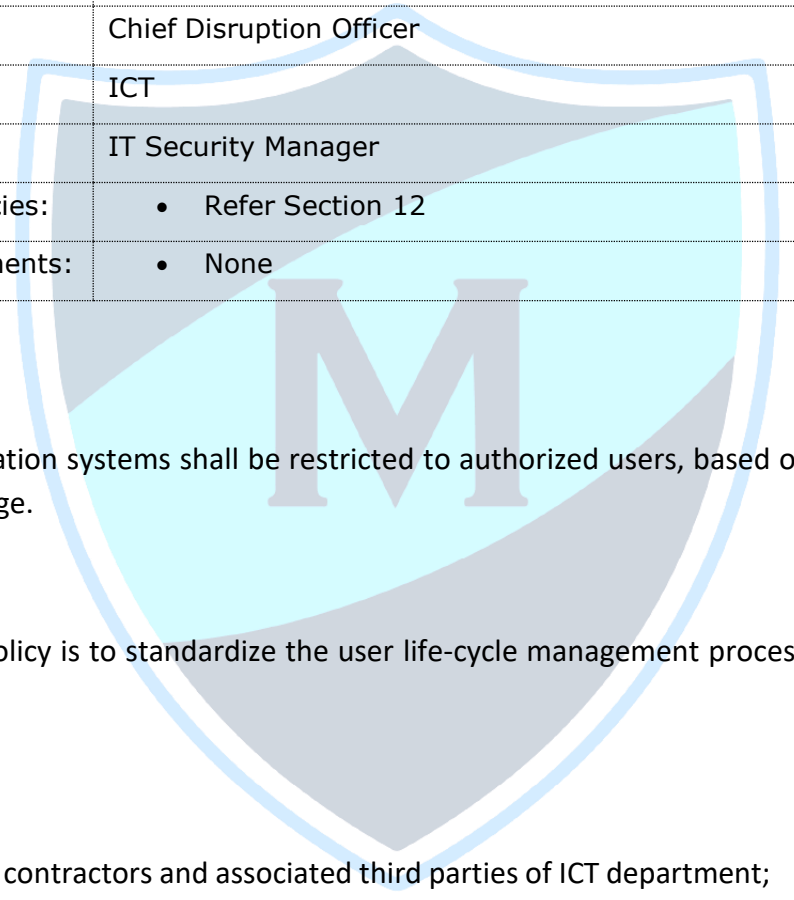
The purpose of this policy is to standardize the user life-cycle management process and provide controlled access to users.

### 3. Scope

- All employees, contractors and associated third parties of ICT department;
- GEMS Education ICT department information systems and applications.

### 4. Authentication

- 4.1 Each user shall be assigned a unique User-ID and password;
- 4.2 User-ID shall be permanently decommissioned when the user leaves GEMS Education;
- 4.3 Reuse of User-ID shall not be permitted;
- 4.4 Use of anonymous User-ID (such as “Guest”) shall not be permitted;
- 4.5 User-ID shall be created as per GEMS Education standards;
  - Asian – [First name without spaces or special characters].[First character of Last name/ Middle name(if Last name is blank)]
  - International – [First character of first name].[ Last name/ Middle name(if Last name is blank) without spaces or special characters]



- Corporate - [First name without spaces or special characters].[ Last name/Middle name(if Last name is blank)]
- 4.6 Generic or shared user-IDs shall not be utilized;
- Exception to generic or shared user-IDs shall be documented with business justification;
  - Access request shall be approved by Head of Department and Information security team;
  - Ownership of the generic or shared user ID shall be defined.
- 4.7 Vendor specific default user-IDs and passwords on systems / applications or devices shall be disabled or the default password shall be changed to comply with GEMS password policies;
- 4.8 User shall be responsible for all activities that occur, from use of their accounts.

## 5. Authorisation

- 5.1 Access to information systems shall be assigned based on business requirements and relevant approvals;
- Allocated access shall be in accordance with the least privilege principles.

## 6. Segregation of Duties

- 6.1 Segregation of duties shall be maintained for the assigned access rights in accordance with business roles;

Example:

- *System administration and system auditing shall be performed by different personnel;*
- *System operations and system security administration shall be performed by different personnel.*

## 7. Change of User Responsibilities

- 7.1 Access shall be modified when a user:
- Moves departments or job roles internally;
  - No longer requires the level of access that has been granted.

## 8. User Access Reviews

- 8.1 Periodic review of access shall be performed bi-annually;
- 8.2 Review shall be performed by ICT/ Information security operations;
- 8.3 Discrepancies identified shall be recorded and corrected;

## 9. Revocation

- 9.1 Revocation of access shall be performed in event of the following -
- Change in position, deputation or responsibilities;
  - Transfer to another site/ school or department;
  - Termination/Resignation;
  - Absconding;
  - Deceased.



## 10. Privilege Access Management

- 10.1 All privileges shall be allocated as per “business requirements” and “need toknow” basis;
- Privileged access shall be revoked as soon as they are deemed notrequired.
- 10.2 Privileges allocated shall be authorized, tracked and recorded.

## 11. Policy Compliance

### 11.1 Compliance measurement

11.1.1 Information security team shall be responsible to monitor compliance with thispolicy.

### 11.2 Exceptions

11.2.1 Exceptions to this policy shall be documented. Exception shall include:

- Justification,
- Impact / risk resulting and
- Approval from information security team, Application/ System owner andLine Manager;

## 12. Related Standard, Policies and Processes

- Information security policy
- Change management policy
- Password policy
- Application specific user access management process documents

## 13. Monitoring and review

This policy is monitored by MTW Senior Leaders and will be reviewed every three years or earlier if necessary.

